

1 BRETT A. SHUMATE  
Assistant Attorney General  
2 Civil Division  
3 DREW ENSIGN  
Deputy Assistant Attorney General  
4 WILLIAM C. SILVIS  
Assistant Director  
5 CHRISTINA PARASCANDOLA  
Senior Litigation Counsel  
6 JOSHUA C. MCCROSKEY  
Trial Attorney  
7 U.S. Department of Justice, Civil Division  
8 Office of Immigration Litigation  
9 P.O. Box 878, Ben Franklin Station  
10 Washington, DC 20044  
11 (202) 305-1540  
12 joshua.c.mccroskey@usdoj.gov

13 *Attorneys for Defendant*

14 **UNITED STATES DISTRICT COURT**  
15 **CENTRAL DISTRICT OF CALIFORNIA**

16 JENNY LISETTE FLORES; *et al.*, ) Case No. CV 85-4544-DMG-AGR  
17 )  
18 Plaintiffs, ) **NOTICE OF FILING**  
19 v. ) **SUPPLEMENTAL CBP JUVENILE**  
20 PAMELA BONDI, Attorney General ) **COORDINATOR REPORT**  
21 of the United States, ) Honorable Dolly M. Gee  
22 Defendant. ) Chief United States District Judge  
23 )

24 On December 15, 2025, the Court ordered Defendant to file supplemental  
25 reports from Ms. Dawnisha Helland, the Juvenile Coordinator for U.S. Immigration  
26 and Customs Enforcement (ICE), and Mr. Henry Moak, the Juvenile Coordinator

1 for U.S. Customs and Border Protection (CBP), by March 13, 2026. Doc. # 1714. In  
2 accordance with the Court’s Order, CBP submits the attached report for the Court’s  
3 consideration.

4  
5 Dated: March 13, 2026

Respectfully submitted,

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7 BRET A. SHUMATE  
Assistant Attorney General  
8 Civil Division

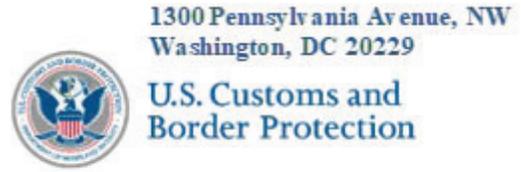
9  
10 DREW ENSIGN  
Deputy Assistant Attorney General

11  
12 WILLIAM C. SILVIS  
Assistant Director

13  
14 CHRISTINA PARASCANDOLA  
Senior Litigation Counsel

15 /s/ Joshua C. McCroskey  
16 JOSHUA C. MCCROSKEY  
17 Trial Attorney  
18 U.S. Department of Justice  
19 Civil Division  
20 Office of Immigration Litigation  
21 P.O. Box 878, Ben Franklin Station  
22 Washington, DC 20044  
23 (202) 305-1540  
24 joshua.c.mccroskey@usdoj.gov

25  
26 *Attorneys for Defendant*



March 13, 2026

MEMORANDUM FOR: The Honorable Judge Gee  
Chief United States District Judge  
U.S. District Court, Central District of California

FROM: Henry A. Moak, Jr.  
Chief Accountability Officer  
U.S. Customs and Border Protection

HENRY A MOAK JR  
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SUBJECT: March 13, 2026, Supplemental Report

On December 15, 2025, this Court ordered the U.S. Customs and Border Protection (CBP) Juvenile Coordinator (JC) to “file a supplemental report by March 13, 2026, providing a census of minors who were held in CBP or United States Border Patrol facilities for over 72 hours during the months of December 2025 and January 2026. The supplemental report shall provide the reason(s) why each minor was held for more than 72 hours, including further detail regarding any issues that may have affected the minors’ length of time in custody.”<sup>1</sup> Further, the Court ordered that “[t]he report shall also address any deficiencies found in the conditions of confinement that have been the subject of monitoring during the December to January time frame and any remedial measures to address such deficiencies.”

The attached reports are the 72-hour reports for December and January that are compiled under Paragraph 28A of the *Flores* Settlement Agreement (FSA) and submitted to Plaintiffs on a monthly basis. To comply with this Court’s order, U.S. Border Patrol (USBP) and Office of Field Operations (OFO) added the information requested by the Court to the existing monthly reports for December and January. The attached December and January reports include a column entitled “Reason for TIC” that contains the information requested by the Court relating to the minors held in CBP custody for more than 72 hours.

While USBP and OFO are best suited to answer any questions about the details of the minors reflected in these reports, I have reviewed the reports, and I can state the following about the information that is contained therein. Many of the cases involved children processed with family waiting for repatriation or had complicated medical cases. For example, an unaccompanied child

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<sup>1</sup>As previously noted, CBP has two operational components: U.S. Border Patrol (USBP) and the Office of Field Operations (OFO). OFO operates at ports of entry (POEs), which include land ports, seaports, and airports. USBP apprehends aliens who cross into the United States illegally between POEs. This Supplemental Report contains data regarding minors who were encountered and held in custody by OFO or USBP during the months of December 2025 and January 2026.

(UC) was held for 415.72 hours in CBP custody in January 2026. However, the child was booked out to a local hospital for 393.9 hours of the total Time in Custody (TIC), only 21.82 hours were in a CBP facility. Thus, this was a unique circumstance that reflects precisely the type of complicated scenario I referenced in my prior report.

Second, according to CBP STAT Division, in December the average TIC for all minors in CBP custody over 72 hours was 105.4 hours, and in January it was 117.96 hours. The average TIC in December for all minors in custody was 14.52 hours and in January it was 9.87 hours. These TICs support the Court’s observation that CBP TICs continue to decrease. Finally, CBP STAT Division also reports that the percentage of minors in CBP custody over 72 hours was 4.30% in December and 1.92% for January. Thus, the vast majority of minors spend less than 72 hours in CBP custody.

**CBP Conditions**

On December 9, 2025, I visited the Rio Grande Valley (RGV) Central Processing Center (CPC), which is the Juvenile Priority Facility (JPF) for RGV Sector. My team then proceeded to El Paso Sector (EPT) to visit the El Paso Processing Transportation Detention Unit (PTDU), formerly known as the El Paso Modular Central Processing Center (MCPC), which is the JPF for EPT. These December 2025 visits were made in accordance with the decision I made to conduct quarterly visits to RGV and EPT Sectors. In January 2026, the Deputy JC and the Juvenile Coordination Division (JCD) team visited Tucson Sector (Nogales Processing Facility (NPF), formerly Nogales CPC, and Tucson Processing Facility (TPF), formerly Tucson Coordination Center) and Tucson Field Office (Nogales POE).

**Table 1. List of JCD Site Visits**

Sector/Field Office	Location	Facility Type <sup>2</sup>	Date of Visit
RGV	RGV CPC	CPC	12-09-25
EPT	El Paso PTDU	CPC	12-11-25
Tucson Sector	NPF	CPC	1-13-26
Tucson Sector	TPF	CPC	1-14-26
Tucson Field Office	Nogales POE	POE	1-15-26

These site visits demonstrated that CBP’s Layered and Integrated Monitoring Strategy is working as intended. USBP, OFO, and the Office of the Chief Medical Officer (OCMO) monitor conditions daily and take steps to quickly address any identified issues. For example, at the Nogales POE, JCD discovered that a shower was not functioning during its facility inspection. OFO personnel informed JCD that they had already been aware of the issue and submitted a work order before JCD was onsite, demonstrating how CBP components oversee the provision of amenities and continuously self-monitor conditions for minors in custody.<sup>3</sup>

<sup>2</sup> CPCs are “Central Processing Centers” and are typically larger buildings with more holding space than a traditional station. POEs are “port-of-entry” or OFO locations where people can enter the U.S.

<sup>3</sup> This issue is not included in the listed inspection issues below as OFO submitted a work order before JCD was onsite and is not considered an inspection identified issue.

## **Inspection Issues**

The inspections demonstrated that CBP facilities were substantially compliant with the requirements of the FSA and, where applicable, the 2022 RGV-EPT Settlement Agreement (the 2022 Agreement). All facilities inspected had temperatures within range, functioning ventilation, available drinking water, functional toilets and sinks, available warm clothing, and available hygiene products. All facilities were safe and sanitary. All facilities provided hot meals and had adequate supplies of bedding, hygiene supplies, and food items. Additionally, all facilities offered and recorded showers within the required time frame. Both facilities in RGV or EPT Sectors had formula mixing instructions and the Exhibit 1 Poster displayed. In facilities where it was required, the Exhibit 3 information was also provided. All employees required to take the 2022 Agreement training had done so.

Following is a discussion of issues from the inspections listed above in Table 1. All facilities took swift corrective actions to immediately address issues identified during these inspections.

### *Data Issues*

Inconsistent data entry continues to be the most frequently identified issue across CBP. I consistently remind operators during onsite visit debriefs, *Flores* Implementation Trainings (FIT), and JCD Town Halls that accurate recordation of custodial actions needs to be prioritized.

During four of the five inspections, the CBP Form 2501, also known as the Medical Summary Form, which lists all medical treatments received while in CBP custody, was not generated for all children who received medical care from medical support contractors while in CBP custody. Additionally, three of five locations had provided children with a CBP Form 2501 that was missing medical encounters or all medications given. In response, four facilities informed JCD that CBP personnel were reminded of CBP Form 2501 requirements, and one facility coordinated with the medical service contractor to ensure accurate CBP Form 2501s are generated before children leave custody.

At two of the five facilities, children's medical records were missing recordation of medication doses. At three of the five facilities, children's medical records had a delay in recording enhanced medical monitoring; for example, enhanced monitoring was supposed to be recorded every 4 hours and it was recorded at the six-hour mark once. At two of five facilities, children's medical records had incorrect medical assessment documentation. It is worth noting that all facilities had contracted medical personnel onsite, and all children received appropriate care; the issues were mainly in the documentation of actions taken. Facility management coordinated with their medical services contractors to ensure correct documentation of all medical actions.

JCD's review of custody logs found that at three of the five locations custody logs did not document the reason for holding family members and children in different cells in the same facility, or whether efforts were made to let them interact. In response to JCD's inspection report, these facilities verbally reminded their personnel of the importance of accurately recording family interactions during daily meetings.

At two of the five facilities, custody logs did not record that children were provided with a mat and blanket; however, mats and blankets were provided onsite and were readily available at all facilities. The facilities emailed their personnel to remind them to input all custodial actions in custody logs.

At one facility, there were gaps in the recording of welfare checks. However, inspection of the facility made clear that all children were always held in locations that were within sight of CBP personnel or caregivers. JCD also confirmed while onsite that the facility does conduct welfare checks twice per shift. As part of their corrective actions, the facility stated they will record that they conducted the welfare checks twice per shift to reduce the gaps in recording welfare checks.

### *Other Issues*

One facility did not provide pre-portioned meals for toddlers. Meal items provided were smaller than meals provided for older children or adults but were not cut into bite-sized pieces. To correct the issue, the facility reminded the food vendor to cut tender-age meals into bite-sized pieces and advised that the Supervisory Border Patrol Agents on each shift would spot check delivered meals. When JCD followed up after a month, the facility reported that the vendor has consistently provided bite-sized toddler meals.

At one facility, expired snacks were discovered. The expired snacks were immediately discarded upon discovery, and the facility implemented a daily walkthrough to ensure no expired food items are accidentally provided to children.

One facility lacked child-friendly decorations in areas holding children. The facility purchased decorations to be provided after being made aware of the requirement.

### **Interviews with Children and/or Parents/Legal Guardians**

JCD continued to conduct voluntary interviews with children and/or their parents/legal guardians to understand the experiences of children in CBP custody. JCD conducts interviews to develop an understanding of an individual or family's experience.

JCD interviewed a total of two (2) children in families at two (2) facilities, El Paso PTDU and RGV CPC. JCD did not conduct interviews at the other three (3) facilities, NPF, TPF, and Nogales POE, as no children were on site when JCD conducted the inspection. Overall, children or their parents/legal guardians reported having functional toilets, sinks, and adequate ventilation; receiving hot meals and snacks; having drinking water available; receiving a mat and blanket(s); seeing medical personnel; and receiving a daily orientation message. In one (1) interview, the parent/legal guardian stated they were provided food but the food had no flavor. JCD informed management so they could address the comments with the meal contractors. They also reported that CBP personnel treated them with respect. In facilities where lights were dimmable, families reported that lights were dimmed during sleep hours.

## **Conclusion**

CBP continues to be compliant with the FSA and the 2022 Agreement. CBP facilities provided regular access to meals and snacks, drinking water, functioning toilets, functioning sinks, and emergency medical assistance if needed. In addition, holding areas had adequate temperature control and ventilation. RGV and EPT Sectors met the following 2022 Agreement requirements: expanded temperature range; 2022 Agreement amenities poster; disposable baby bottles; dental hygiene products; hygiene kits with showers; beanies and cloth swaddling blankets; and reasonable efforts to provide televisions and recreational activity. When JCD, the Deputy JC, or I, identified issues, management acknowledged them and took swift corrective action.

In my role as the JC, my team and I continue to address and facilitate CBP's compliance with the FSA and the 2022 Agreement by maintaining situational awareness, tracking progress on emerging issues, and continuous monitoring through inspections. We see the results of this strategy in the inspections that we conducted in December and January with the facilities' quick response to correcting issues and receptiveness to JCD's FIT program for additional training to enhance compliance. I remain confident that CBP's Layered and Integrated Monitoring Strategy is effective, and my team and I remain committed to ensuring that our monitoring, and the layered and integrated monitoring strategy overall, continue to ensure substantial compliance with the FSA and the 2022 Agreement.

**Appendix 1: CBP Facility Compliance with the FSA**

Location	Date of Inspection	Access to Food/ Snacks	Access to Clean Drinking Water	Access to Functioning Toilets/ Sinks	Cot/Mat and Blanket Available	Adequate Temperature & Ventilation	Shower Facilities Onsite	Hand Soap or Sanitizer in Hold Room	Contract Medical Personnel Onsite
<b>El Paso Sector</b>									
El Paso PTDU	12/11/2025	Yes*	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>RGV Sector</b>									
RGV CPC (Ursula)	12/9/2025	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Tucson Sector</b>									
Nogales Processing Facility	1/13/2026	Yes*	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Tucson Processing Facility	1/14/2026	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Tucson Field Office</b>									
Nogales POE	1/15/2026	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

**Explanation**

Below is an explanation for the items in Appendix 1 with an asterisk. While CBP remains substantially compliant, there is always room for improvement. While onsite, JCD discussed these issues with the inspected facilities.

**El Paso PTDU (12-11-2025)**

El Paso PTDU was informed that the tender-age meals were not bite-sized for toddlers. The food vender was reminded to cut the tender-age meals. Also, the SBPAs from each shift were reminded to spot check meals to ensure that the vendor is preparing tender age meals as required.

**RGV CPC (12-9-2025)**

No issues identified.

**Nogales Processing Facility (1-13-2026)**

Expired food was found. Food was immediately discarded and the facility implemented a daily walkthrough to ensure no expired food remains within the facility.

**Tucson Processing Facility (1-14-2026)**

No issues identified.

**Nogales POE (1-15-2026)**

No issues identified.

**Appendix 2: 2022 Agreement Requirements in RGV/EPT Sectors.**

The table records the requirements specific to the 2022 Agreement in RGV and EPT Sectors and whether the facilities met the requirements on the date of the JCD visit. For answers with an asterisk, explanations are given in the notes.

2022 Agreement Requirements	RGV/EPT Juvenile Priority Facilities	
	RGV CPC	El Paso PTDU
	12/9/2025	12/11/2025
Maintain the required temperature of 69°F - 83°F.	Yes	Yes
Post the 2022 Agreement amenities poster.	Yes	Yes
Show the video with Exhibit 3 information. Personnel will record that this notice was provided orally.	Yes	Yes
Provide disposable baby bottles.	Yes	Yes
Provide formula mixing instructions in English and Spanish.	Yes	Yes
Provide dental hygiene daily and upon request.	Yes	Yes
Provide hygiene kits when requested and with showers.	Yes	Yes
Provide mechanism to dry hands. <sup>1</sup>	Yes*	Yes
Provide beanies to children under five (5).	Yes	Yes
Provide cloth swaddling blankets to children under two (2).	Yes	Yes
Make reasonable efforts to dim lights between 2200-0600.	Yes	Yes
Provide a supplemental health interview every five (5) days for children held over 72 hours.	Yes	Yes
Provide the “Flores Mediation Agreement” orientation training to CBP employees.	Yes	Yes
Provide showers as soon as possible after arrival and 48 hours thereafter.	Yes	Yes
Make reasonable efforts to provide televisions in pods.	Yes	Yes
Place clocks in locations visible from each pod/cell if space is available.	Yes	Yes
Provide infant changing stations, where space available.	Yes	Yes
Make effort to provide child appropriate "furniture" in areas holding tender age children.	Yes	Yes
Make effort to provide age-appropriate toys/activities.	Yes	Yes
<p><u>Notes:</u></p> <p>1. In one area holding children, the janitorial staff had not yet refilled the paper towel holder at the time of the inspection. Caregiver personnel had requested a refill before JCD was onsite. Janitorial staff were able to refill the paper towel holder the same day.</p>		



